Project Engineering Systems Engineer

Job Description:

PEI is a Microsoft Gold Partner and Cisco Select Certified Partner based in Boulder, Colorado, who is recognized as a leader in delivering infrastructure, unified communications, networking, and managed IT services. We have built our business on the quality and value of services we provide. As an engineering-centric company, we take great pride in the depth of technical knowledge maintained by our engineers.

This position will provide implementation, integration, and advanced troubleshooting based on hybrid cloud integration and advanced infrastructure. As consultants, we are looking for an experienced individual with both business and technical consulting skills. Candidates for this position need to have previous consulting experience and understand the pace and demands associated with IT consulting. This position will be responsible for solution planning, implementation, and support in our customers' environments.

This person should be self-motivated and have strong communication, presentation, organizational, and time management skills. The ideal candidate will provide exceptional customer service and consistently achieve customer satisfaction.

Primary Duties & Responsibilities

- Experience with implementation, integration, and migration to solutions based on a Microsoft Azure or AWS hybrid cloud architecture.
- Provide troubleshooting of solutions based on hybrid cloud integration and advanced infrastructure architecture.
- Engage with customers 50-60% of the time on billable projects, with the remainder of the time focused on support, training, and continued education.
- Clearly communicate problem/resolution process to customers or management. Serve as liaison to vendors (e.g., Microsoft) to facilitate problem resolution.

Professional Requirements

- Experience with deployment, integration, and migration to Microsoft Azure or AWS solutions to support applications and infrastructure
- Experience with deployment, integration, and migration to Microsoft Office 365, including solid proficiency with Active Directory integration
- Expertise with server, application, and desktop virtualization utilizing VMware and/or Microsoft
- In-depth knowledge of Windows Server architecture, deployment, and troubleshooting
- Understanding of LAN/WAN network infrastructure architecture
- Understanding of the configuration and implementation of routing, switching, firewall, wireless
- Consulting and IT industry experience
- Microsoft (MCITP/MCSE) and/or Cisco (CCNA or above) certifications preferred
- Bachelor's degree or higher preferred

Desired Skills:

- Relevant Certifications a plus (ITIL V3, PMP, etc.)
- Hands-on Experience with Active Directory and Server Infrastructure
- Scripting experience, preferably in PowerShell, Bash, Azure CLI etc.

Job Requirements:

- 2-3 years of related experience in IT, particularly in an advanced role
- Excellent written, verbal, and customer service skills, with the ability to explain technical concepts to individuals of varying degrees of technical knowledge
- Able to work off-hours and weekends as needed for maintenance, upgrades, installations, etc.
- Ability to travel if required - USA

Compensation and Benefits:

Our compensation plan includes the following:

- Competitive wages
- Management Objective incentives
- Work from home commitment
- Company profit-sharing program
- Company-sponsored professional development and training
- Generous Family Health Insurance, Short-Term Disability, Vision and Dental insurance
- Paid vacation
- Company-provided hardware (i.e., laptop, docking station, headset, cell phone, etc.)

PEI promotes a casual office environment, encourages extracurricular activities, has a work-from-home policy, and provides professional and personal benefits.

If you're looking for a challenge and an organization that rewards you for your commitment and hard work, we'd love to talk with you! Come find out why we're considered the "Go-To" technology partner in the Rocky Mountains.

Please email your cover letter, resume, and professional references to jobs@pei.com to apply.